



Tree and Shrub Warranty

Hattoy's Nursery and Garden Center has a tree and shrub warranty that covers the loss of dead plants. All plants are guaranteed to be true to name and of good health when plants are bought. Plants need to be cared and watered for thoroughly by the homeowner, in the proper manner.

Our warranty states that any tree or shrub purchased from Hattoy's that dies within (90) days, will be replaced or a store credit given, up to the same value. Any tree and shrub purchased and installed by our landscape division will be warranted for (1) year from the date of installation.

Although we have a warranty under both of these conditions, we can't protect and replace any plant that dies under unreasonable conditions. This is why we call it a plant "warranty" and not a "guarantee".

Excluded from the warranty:

- Annuals, herbaceous perennials, vegetables
- Any plants not in our Climate Hardiness Zone
- Tropical or houseplants
- Clearance or end of year sale plants
- Plants purchased with a warranty credit
- Plants that were improperly cared for, not watered, installed in the wrong conditions, or other obvious factors that contributed to the loss of the plant.
- Plants that died from harsh cold weather conditions, mechanical damage, snow piled on top of plants, salt, etc.
- Acts of God (extreme weather) Deer damage, animals, etc.